

Running Batches can be seen in Exaopc Batch namespace but data is not available in Exaquantum/Batch.

The Centum VP or CENTUM CS 3000 station network configuration has settings for VNET and Ethernet.

When the CENTUM VP or CENTUM CS3000 Batch package is not used the Ethernet settings are not critical. When the Batch package is used this is not the case. In this case the Ethernet as well as VNET is used to pass data between the HIS Batch servers and clients.

If the Ethernet settings are not configured correctly then the active batches will still be displayed in the Exaopc Batch namespace, since this data is obtained from the FCS over the VNET, but once a batch has completed, and the FCS has uploaded its data to the HIS Batch server, Exaopc Batch must use Ethernet to obtain the batch data. When the network configuration for Ethernet is not correct Exaopc Batch is not able to read data from the HIS batch servers and the data will therefore be absent.

In R2.50.30 or later this will result in read errors being recorded for the Batch.

For batches which are reserved or ready but not yet downloaded incorrect Ethernet settings may result in the batch being added to the system without any property or formula item data.

In R2.50.30 or later several attempts will be made to obtain this data but if all these fail the batch will still get added without any property or formula item data.

If this is the case you should correct the CENTUM VP or CENTUM CS Batch 3000 Ethernet configuration settings and then reboot both the Engineering Station where the configuration is made and the Exaopc Batch Station.

Exaquantum /Batch Releases Affected

All