



# Why do my timed scheduled reports not appear in Batch Web?

Like most problems with Exaquantum and Exaquantum/Batch there could be a number of reasons for this. The most probable reason, however is, that the permissions on some SQL Server System Extend Stored Procedure are incorrect.

Timed Schedules are created as SQL Server Agent Jobs.

Viewing, Adding, Modifying or Deleting of SQL Server Agent Jobs is performed using several SQL Server System Extended Stored Procedure.

Timed Scheduled Jobs are automatically added to the SQL Server Agent when the Exaquantum/Batch Report Service starts and removed again when it is shutdown.

Since R2.30 of Exaquantum, the Exaquantum IT Security Setting tool will set the permission to these stored procedure in order to deny access.

This will mean that it would not be possible to add these jobs and therefore no time scheduled reports will be generated. It also means that no changes to the configuration can be made.

To fix this on Exaquantum/Batch systems running release R2.40 or later it is necessary to change the access rights to these stored procedures.

These changes are made during the installation of Exaquantum/Batch.

If the Exaquantum Settings are changed or reset by running the third tab of the Exaquantum Secure Lockdown tool or the Exaquantum IT Security Setting tool is rerun it will no longer be possible to make any changes to timed based schedules until the required changes for Batch are also reapplied.

To make these modifications you must run the QBatchLockdown application, which is provided in the Lockdown folder under the install root. The only user input to this tool on a data or combined server is the Exaquantum Service Account password. This tool should automatically configure itself to the correct installation type.

*Note: It is always good to check that the server type setting is correct before the lockdown is actually performed.*



You cannot run the QbatchLockdown application whilst logged on as the Exaquantum Service User. We recommend logging in to the local administrator account in order to perform this. On windows 2008 servers and later you should also use the “Run as Administrator” option.

Exaquantum /Batch Releases Affected
All